

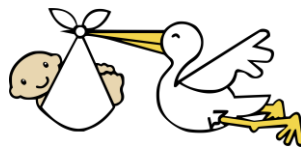


NEWSLETTER

SUMMER 2019

ANNOUNCEMENTS

Dr Laura Whitehouse is currently on maternity leave and is pleased to announce the arrival of her baby. We will be utilising locum doctors to cover Dr Whitehouse's maternity leave, working primarily at the Weedon site until the end of July. From August Dr Richard Garside, who is currently completing his GP training with us, will join us until the end of December.



SELF CARE – “LOOKING AFTER YOU AND YOUR FAMILY”

NHS England has recommended that medicines for minor ailments such as colds, hay fever and mild dry skin should no longer be routinely prescribed. They have advised that patients should purchase these in future, with advice from a pharmacy if needed. More info is available at www.nhs.uk/OTCmedicines.

NHS PRESCRIPTION CHARGES FROM APRIL 2019

Regulations have been laid before Parliament to increase certain National Health Service charges in England from 1 April 2019. Should you need four or more items in a three month period you could save money by buying a Prescription Pre-Payment Certificate (PPC) – the cost of the PPC has been frozen for another year.

Details of the revised charges for 2019 and 2020 can be found below:

- Single charge: £9
- 3-month PPC (no change): £29.10
- 12-month PPC (no change): £104

AUGUST BANK HOLIDAYS OPENING HOURS

<u>Day</u>	<u>Time</u>
Friday 23 August	Normal Hours
Monday 26 August	CLOSED (Bank Holiday)
Tuesday 27 August	Normal Hours

PRESCRIPTIONS

Please order your repeat prescriptions in advance of the August Bank Holidays and allow plenty of time for your prescription to be processed.

EXTENDED HOURS SURGERIES

There will be no extended hours surgeries at **Greens Norton Medical Centre** or **Weedon Surgery** when we are closed for staff training, see dates below.

SURGERY CLOSURE FOR STAFF TRAINING 2019

Both **Greens Norton Medical Centre** and **Weedon Surgery** will be closed on the following Wednesday afternoons for staff training. The surgeries will close at 12.30pm.

Wednesday 12 June	Wednesday 10 July
Wednesday 11 September	Wednesday 9 October
Wednesday 13 November	Wednesday 4 December

For urgent medical problems that cannot wait until we re-open please telephone the NHS Out-Of-Hours service on 111.

IMPORTANT APPOINTMENT INFORMATION

We are continually reviewing the amount of nursing and GP time offered to meet patients' requests for appointments. On occasions patients fail to attend their appointments and we ask that you cancel appointments that you no longer require to enable us to offer them to someone else.

The most recent attendance results are as follows:-

1 April 2019 – 31 June 2019	Patients Attending
GPs	98%
Nurses	96%

APPOINTMENTS CAN BE CANCELLED BY CONTACTING RECEPTION OR THROUGH SYSTMONLINE SERVICES. THANK YOU.