

GREENS NORTON AND WEEDON MEDICAL PRACTICE



NEWSLETTER
SPRING 2019



ANNOUNCEMENTS

We are pleased to welcome Nurse Claire Lowe to the practice. Claire is a Diabetes Nurse Specialist and will be seeing patients at both **Greens Norton Medical Centre** and **Weedon Surgery**. Dr Rabia Younas, GP Registrar, has just started her maternity leave. The practice wishes her all the very best and we look forward to her return in the future.

CHARITABLE DONATIONS

Thank you for helping us support the Medical Detection Dogs during 2018. Your kindness and generosity is greatly appreciated. In 2019 we will be supporting the Northamptonshire Carers.

Northamptonshire Carers support Carers of all ages. They provide a Carers' Support Line with access to 1:1 support from trained staff and peer support; carer's assessments; gym membership and holistic therapies; social activities like groups, cafés, trips and breaks to alleviate loneliness, depression, isolation and to give time out from caring. If you wish to find out more about the Northamptonshire Carers please ask reception for a Carers Pack or visit their website: www.northamptonshire-carers.org.



**Look after someone?
Who looks
after you?**



DO YOU LOOK AFTER SOMEONE?

If you care on a regular basis for a parent, child, partner, friend, neighbour or other relative who is physically or mentally ill, has a physical or learning disability, has a drug or alcohol problem or is elderly, then **YOU ARE A CARER**.

You might help the person you look after in a variety of ways including shopping, collecting medication, cooking, cleaning, providing personal care, listening, helping with finances, giving emotional or practical support or helping them to get out and about. **You may not describe yourself as a Carer "It's just what you do"**.

Please make a clinician, dispenser or receptionist aware if you are a Carer.

EASTER AND MAY BANK HOLIDAYS OPENING HOURS



<u>Day</u>	<u>Time</u>
Thursday 18 th April	Normal Hours
Friday 19th April	CLOSED (Bank Holiday)
Monday 22nd April	CLOSED (Bank Holiday)
Tuesday 23 rd April	Normal Hours
Friday 3 rd May	Normal Hours
Monday 6th May	CLOSED (Bank Holiday)
Tuesday 7 th May	Normal Hours
Friday 24 th May	Normal Hours
Monday 27th May	CLOSED (Bank Holiday)
Tuesday 28 th May	Normal Hours

Prescriptions

Please order your repeat prescriptions in advance of the Easter and May Bank Holidays and allow plenty of time for your prescription to be processed.

EXTENDED HOURS SURGERIES

There will be no extended hours surgeries at **Greens Norton Medical Centre** or **Weedon Surgery** when we are closed for staff training, see dates below.

SURGERY CLOSURE FOR STAFF TRAINING 2019

Both **Greens Norton Medical Centre** and **Weedon Surgery** will be closed on the following Wednesday afternoons for staff training. The surgeries will close at 12.30pm and re-open again the following morning.

Wednesday 16 January	Wednesday 13 February
Wednesday 13 March	Wednesday 3 April
Wednesday 15 May	Wednesday 12 June
Wednesday 10 July	Wednesday 11 September
Wednesday 9 October	Wednesday 13 November
Wednesday 4 December	

For urgent medical problems that cannot wait until we re-open please telephone the NHS Out-Of-Hours service on 111.

IMPORTANT APPOINTMENT INFORMATION

We are continually reviewing the amount of nursing and GP time offered to meet patients' requests for appointments. On occasions patients fail to attend their appointments and we ask that you cancel appointments that you no longer require to enable us to offer them to someone else.

The most recent attendance results are as follows:-

1 October 18 – 31 December 18	Patients Attending
GPs	97%
Nurses	95%

APPOINTMENTS CAN BE CANCELLED BY CONTACTING RECEPTION OR THROUGH SYSTM ONLINE ON-LINE SERVICES. THANK YOU.